

Chasing Zero: Winning The War On Healthcare Harm

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CME Test Questions

1. In 1999, the Institute of Medicine report estimated the annual deaths due to healthcare harm in the US at almost 100,000; then, in 2007, the CDC estimated the US deaths due to healthcare associated infections (HAIs). The addition of deaths due to HAIs increased the cause of death to the 3rd leading cause in the US, bringing the total to approximately how many deaths attributable to healthcare harm?
 - A. 25,000
 - B. 100,000
 - C. 200,000
 - D. 500,000
2. The National Quality Forum (NQF), The Joint Commission, Centers for Medicare and Medicaid Services (CMS), Leapfrog Group, Institute for Healthcare Improvement (IHI) and Agency for Healthcare Research and Quality are in unanimous agreement that a national goal for healthcare associated infections needs to be?
 - A. Zero
 - B. 10% of current frequency
 - C. 30% of current frequency
 - D. 50% of current frequency
3. Which of the following is NOT one of the classic five rights for medication administration that, if violated, would be a medication error:
 - A. Patient
 - B. Medication and Dose
 - C. Time/frequency
 - D. Route of Administration
 - E. Dietary requirement

4. According to The Joint Commission, _____ failure is one of the most frequent causes of sentinel events.
 - A. Leadership
 - B. Technology
 - C. Signage
 - D. Budget adherence

5. According to AORN, what is the value of process checklists such as the WHO surgical checklist?
 - A. Simpler care process
 - B. Predictability
 - C. Standardization
 - D. Enhanced team communication
 - E. All of the above

6. The National Quality Forum (NQF) *Safe Practice 8: Care of the Caregiver* was created for use after serious preventable harm to patients in order to:
 - A. Dismiss caregivers of accountability of the medical errors they make
 - B. Protect hospitals from liability and risk claims
 - C. Provide care to caregivers that are involved in serious preventable harm.
 - D. Illustrate a blame and shame culture

7. What is the recommended time period for contact with patient and family after an adverse event, as defined by *Safe Practice 8: Care of the Caregiver*?
 - A. Within 24 hours of the event
 - B. 3 days after the event
 - C. One week after the event
 - D. Two weeks after the event

8. Approximately _____ of every 10 members of the American public have reported a healthcare error in their own care or a family member's care.
 - A. 1
 - B. 4
 - C. 8
 - D. 10

9. Dr. David Bates' medication management study of a community hospital revealed approximately a _____ percent adverse drug event rate of inpatients.
 - A. Five
 - B. Ten
 - C. Twenty-five
 - D. Forty

10. The study of governance board chairmen whose hospitals were in the bottom decile (10%) in terms of quality by Jha and Epstein revealed that 58% of these leaders believed that their hospitals were above average in quality, and _____% believed that their performance was worse than that of typical US hospitals.

- A. Zero
- B. Ten
- C. Twenty
- D. Fifty

CME Evaluation

Chasing Zero: Winning The War On Healthcare Harm

Name

Title

Company

Email

Phone

Address

Primary Role in Your Organization

1. Is this a critical access hospital?

Yes No N/A

2. Number of Beds

N/A

25 or Less

6-24

25-49

50-99

100-199

200-299

300-399

400-499

500+

3. Check all that apply to your organization:

Teaching Hospital

Rural Hospital

Children's Hospital

Government Hospital

University-affiliated Hospital

Private Hospital

Public Hospital

Non-profit Hospital

For-profit Hospital

Critical Care Hospital

4. On a scale of 1 to 10, would you recommend the Chasing Zero: Winning the War on Healthcare Harm to co-workers?

10 = Highly Recommend, 1 = Would Not Recommend

5. Please rate each of the following tools and resources on a scale of 1 to 10 in regard to how you think might be their helpfulness for adoption of the safe practices.

10 = Extremely Helpful. 1 = Not At All Helpful.

- Presentation slide decks to educate staff and leaders about the practices
- Live webinars by subject matter experts with question and answer opportunities for the audience
- Recorded webinars targeting frontline staff with continuing education credit
- Short video clips by the subject matter experts explaining the safe practice, evidence-based facts and implementation examples
- Evidence-based literature reference lists to support the safe practices

6. Write in additional helpful resources for the adoption of the safe practices that are not on this list.

7. How could the program, Chasing Zero: Winning The War On Healthcare Harm, be improved?

8. Overall, how do you rate the concept of CME presented on the Discovery Channel?

- Excellent Good Fair Poor

9. Was the topic relevant to your needs and interests?

- Yes No

10. Was the information presented useful in your practice?

- Yes No

11. Were the course objectives met?

- Yes No

12. Did you find the information presented on the program to be fair, balanced, and free of commercial bias?

- Yes No

13. If no, please state reasons:

14. Have you participated in other Discovery Channel CME programs?

- Yes No

15. Are you interested in participating in future Discovery Channel CME programs?

- Not at all Somewhat Very Extremely

16. Please list topics and/or therapeutic categories you would be interested in seeing on future Discovery Channel CME programs:

17. Please tell us how you found out about Discovery Channel CME.

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